

Unique services

All staff are CRB checked

All 'no response' incidents are investigated

Understanding of and training provided in areas such as infection control, safeguarding of vulnerable adults, personalisation and essential standards of quality and safety

Safeguarding incident reporting

Tailor-made services

Door-to-door collection and delivery

Comprehensive staff training in laundry best practices

24-hour, 7-day per week operation

Environmentally friendly services

Specialists in garment care

Total disinfection of soiled items using OZONE technology



For sales enquiries please call
0800 888 6088

For customer service enquiries please call
020 8469 9785

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London: Lanier Road, London SE13 6HU

Oxford: Pony Road, Horsepath Industrial Estate, OX4 2RD

www.carewash.co.uk



community laundry services using

ozone
nature's superbug killer



carewash is a local organisation providing laundry services within the community.

carewash is part of **CareOutlook Limited**, which started in 2004, providing specialist home care services to local authorities and private clients. Following the success of its home care division, Care Outlook diversified into the community laundry industry, which we felt went hand in hand with high-quality home care services.

carewash offers a collection and delivery service tailored to meet your needs, using unique innovative techniques that ensure all linens are free from infection while maintaining garment care and quality. This has put Care Wash at the forefront of community laundry services.

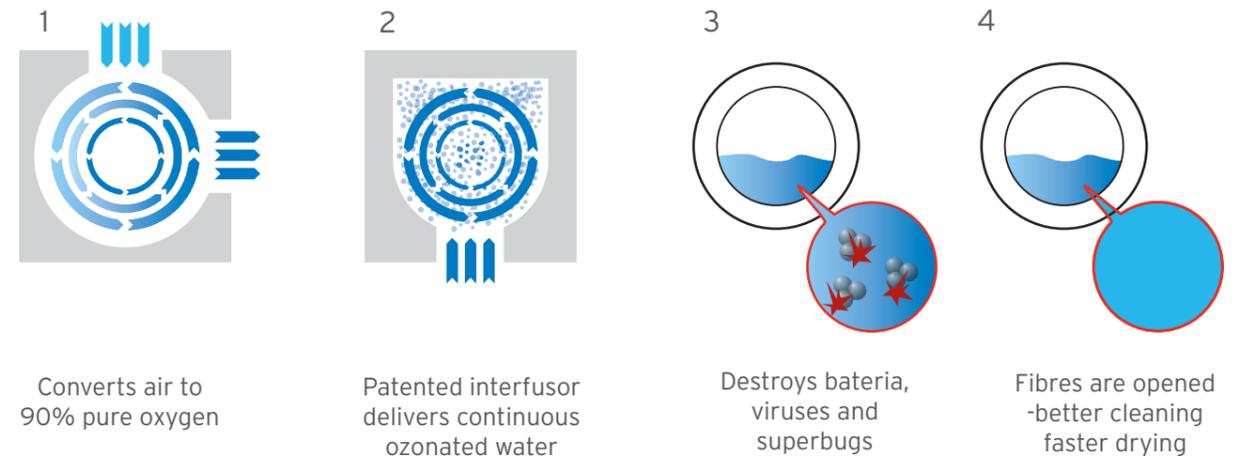
With our detailed knowledge and experience working with vulnerable adults in the community, we bring added value to the laundry service. Users can rest assured in the knowledge that our service is operated by a provider fully aware of, and experienced in, issues such as adult safeguarding and the personalisation agenda.

carewash immediately investigates any incidents of failed laundry collections/delivery to protect the wellbeing of vulnerable adults using the service. Where applicable we will report to the relevant authority (public-sector clients only).

Staff operating the service are **carewash** selected, CRB checked and thoroughly trained and competent in all aspects of working with vulnerable adults (including codes of conduct and essential standards of quality and safety). **carewash** have carried out research in laundry service provision, particularly to the healthcare sector, seeking guidance from manufacturers in and experienced suppliers to the industry, as well as carefully studying best-practice guidelines on infection-control practice.

We are aware of the demand for a service which will process items in such a way as to render them safe and clean and constantly improve standards while reducing carbon footprints. We believe that we provide this service. Our radical ozone technology is designed not only for adequate cleaning, but also for disinfection without causing damage. This requires much more sophisticated methods of washing, and leaves linens feeling soft, fluffy and smelling like fresh air.

ozone wash process



ozone technology provides one of the most powerful disinfectants known to man, proven effective against superbugs such as **MRSA** and the resilient spores of **Clostridium Difficile**. Because ozone is killed by heat and can only work at very low temperatures, we do not need to use harsh chemicals or high temperatures, which can damage items not designed to withstand thermal disinfection. **ozone** provides complete disinfection without these drawbacks, and enables us to be proactive in reducing our carbon footprint.

